Overview of the functions of individual CM components



<u>CM Monitoring</u> [1] - monitoring of IT sources and environment even in real time, or intervals as needed

<u>CM Connection Guard</u> [2] - server down detection

CM Backup [3] - backup of files, image disks for MS Windows, VMware, MS Hyper-V

<u>CM Computer Diagnostic</u> [4] - support at determining of HW and system failure of computers

<u>CM Remote Operations</u> [5] - access computers remotely, control and perform various functions

CM Maintenance Tasks [6] - regular maintenance, specific tasks to maintain the environment

CM Audit SW [7] - overview in software licenses

<u>CM Inventory HW</u> [8] - hardware database, including workers and other objects to register

<u>CM NTFS Permissions</u> [9] - access authorization in NTFS disks and shares under control

<u>CM Reports</u> [10] - reports from CM at every step

<u>CM IT Provider customizer</u> [11] - design the CM environment with your logos, access the CM portal from your domain (custom internet address)

CM External connector [12] - link CM with your solution - portal or a web solution

<u>C-Monitor Remote Installation</u> [13] - remote installation of the C-Monitor client in large networks Date:



[16]

Links



- [1] https://customermonitor.eu/components/cm-monitoring
- [2] https://customermonitor.eu/components/cm-connection-guard
- [3] https://customermonitor.eu/components/cm-backup
- [4] https://customermonitor.eu/components/cm-computer-diagnostic
- [5] https://customermonitor.eu/components/cm-remote-operations
- [6] https://customermonitor.eu/components/cm-maintenance-tasks
- [7] https://customermonitor.eu/components/cm-audit-sw
- [8] https://customermonitor.eu/components/cm-inventory-hw
- [9] https://customermonitor.eu/components/cm-ntfs-permissions
- [10] https://customermonitor.eu/components/cm-reports
- [11] https://customermonitor.eu/components/cm-it-provider-customizer
- [12] https://customermonitor.eu/components/cm-external-connector
- [13] https://customermonitor.eu/components/c-monitor-remote-installation
- [14] https://customermonitor.eu/sites/default/files/stock-photo-7574711-teamwork.png
- [15] https://customermonitor.eu/sites/default/files/stock-photo-7574711-teamwork2.png
- [16] https://customermonitor.eu/sites/default/files/komponenty.jpg