

Main Features:

In new version 2.9 you will find many generational changes, whether its the user´s interface or functionality.

[We give in to attention another new features regarding to CDESK \(Service Desk, CRM\), you can find them here.](#) [1]

CMDB, new paid module - registration of any objects into database, their properties, and linkability to changes in the past

[EventAnalyser Server](#) [2], new paid module - module allowing central collection of events from MS Windows, and makes their contents in readable form. It also provides filtering, confirmation of events and statistical outputs of them. The optional EventAnalyser Server functionality and C-EventAnalyser client is a free part of the C-Monitor client.

New Features:

Support for custom icons in the taskbar instead of C - instead of the classic C-Monitor icons, we allow you to display custom icons

Added HTTP communication via SMTP - the new version of C-Monitor client can be set up purely outgoing communication via the HTTP protocol, thus avoiding the post office protocol.

Watches

- new conditions serving to monitor the increase or decrease in value
- support for new installations for monitoring temperature and humidity, by HW group
- extension of supported protocols SNMPv2 and SNMPv3
- new notifications for status of "Unknown"
- remaining validity of SSL certificate

C-BackupPlus

- we have added support for direct backup to SFTP repository
- it came to an acceleration of ZIP compression thanks to a new algorithm for optimal use of CPU power
- we have added an option to disable the control of repeated reading to reduce time of backup

All Windows Settings - feature that allows you to view all settings of your operating system with a simple search using keyphrases

Optional initial overview - now you can change the layout and contents of the initial overview, so you have all the needed information

MS Outlook 2013 and 2016 - loading of the configuration information.

Changes and Updates:

Clarification of global settings - global settings are available under an administrator account, we divided them into logical units by modules and added advanced options.

Zones in separate menu items - for easier orientation and the work was divided in zones, in CM

IT Monitoring, in two separate menus

Filter PCs by date of purchase - the possibility of enhanced filtering of computers in basic overview

Bugfixes:

- Watches - Differentiation of status results of any condition and limit (for vector variables)

Links

[1] <http://cdesk.eu/node/1528>

[2] <https://www.customermonitor.sk/ako-funguje-cm/eventanalyser>