

Notifications of overloads of servers, computers and the course of their load with up to two-month history can be acquired from Watches. In this article, we'll advise you how to configure monitoring with notification from usage of CPU, RAM and load of disks.

Recommendation : If you haven't worked with C-Monitor console yet, then read the [Introduction to setup of Watches, conditions, actions](#) [1]

Skip to [Example of setup of overload monitoring through CM portal \(for all OS types\)](#)

Skip to [View of the current state and history of overloads on CM portal](#)

Example of setup of overload monitoring through C-Monitor Console on Windows

Create a watch to check Server overload. Select Memory usage as the first condition.

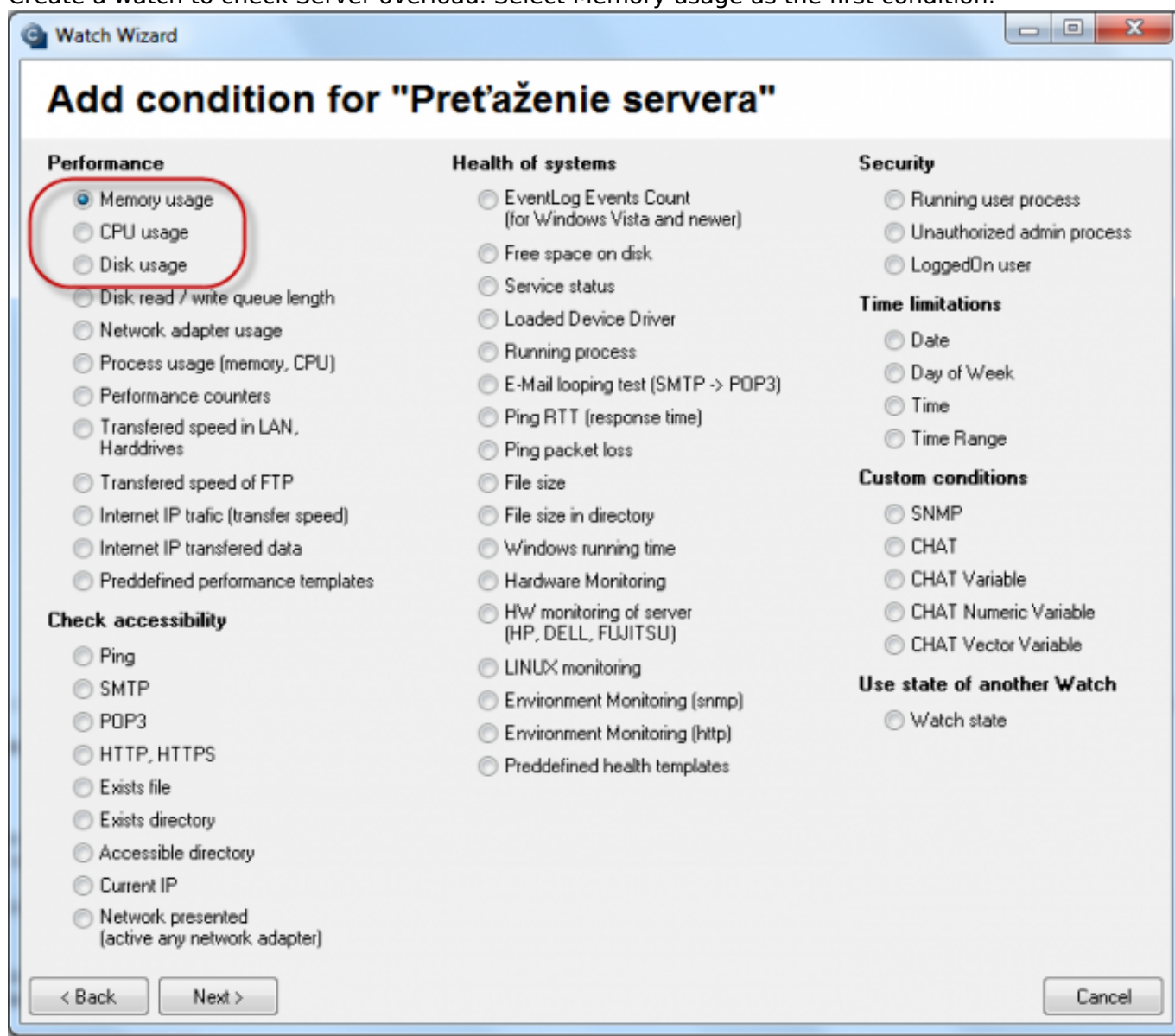


Image: Pridanie memory usage

in Memory type, choose Total memory usage, set the operator to < and the value to 99%. The high value is selected, as we expect that in a normal state, the usage of RAM shouldn't be high. Set the

value of change (If value changes more than) to e.g. 2-5%. Each value that reaches a change by the selected number of percent is sent to the CM server. As the server should not be unnecessarily loaded, it's appropriate to choose a higher number, but in a way, that the view on CM portal shows relevant changes of the monitored parameter.

Memory usage

Memory Type
Used Total Memory Size

Operator Memory Size Unit
< 99 %

Value from this condition send to CM server

☒ If value changes more than 2 %
☐ Always
☐ Never

☐ Assess the state of watch

Image: Parametre pre Memory usage

Click on Next and then on Add condition, where you select CPU usage. In the next window set the operator to < and the value to 99%. The high value is selected, as we expect that in a normal state, the usage of CPU shouldn't be high. Set the value of change (If value changes more than) to e.g. 2%. Each value that reaches a change by the selected number of percent is sent to the CM server. As the server should not be unnecessarily loaded, it's appropriate to choose a higher number, but in a way, that the view on CM portal shows relevant changes of the monitored parameter.

CPU Usage

CPU Usage Operator Usage in %
System < 99

Value from this condition send to CM server

☒ If value changes more than 2
☐ Always
☐ Never

☐ Assess the state of watch

Image: Parametre pre CPU usage

Press Next and add the condition Disk Usage. In the next window set the operator to < and the value to 95%. The high value is selected, as we expect that in a normal state, the disk usage shouldn't be high. Set the value of change to e.g. 5%. Each value that reaches a change by the selected number of percent is sent to the CM server. As the server should not be unnecessarily loaded, it's appropriate to choose a higher number, but in a way, that the view on CM portal shows relevant changes of the monitored parameter.

Disk Usage

Operator Usage in %

< 95

Value from this condition send to CM server

☒ If value changes more than 5

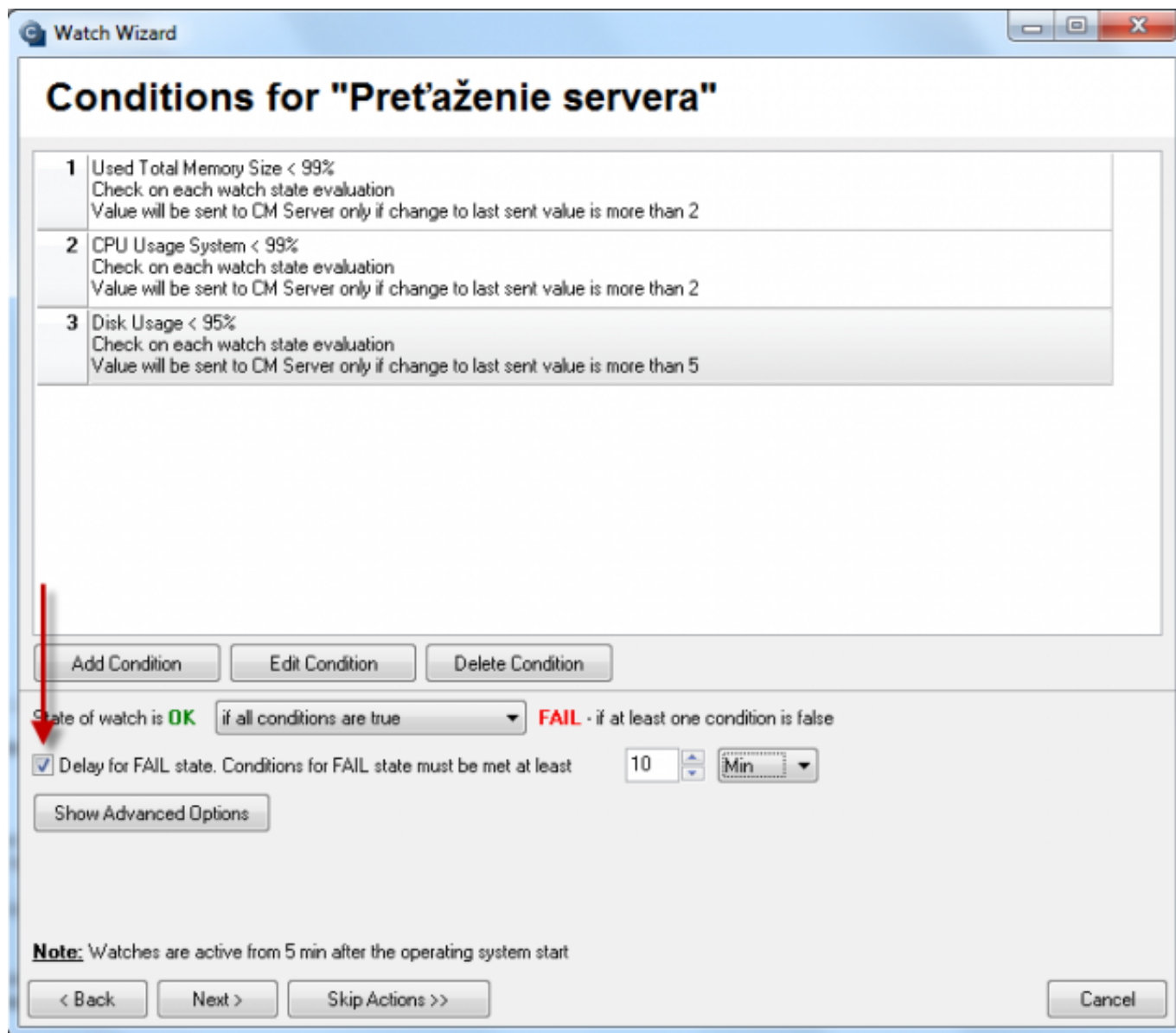
☐ Always

☐ Never

☐ Assess the state of watch

Image: Parametre pre Disk usage

After the conditions are entered, it's advisable to tick Delay for False. The Delay for sending notifications is set, so that not every bigger load of the server is notified as a False state. It's likely, that the server sometimes uses maximum of the hardware resources, e.g. when working with a huge amount of files, at execution of certain programs etc. However, this state should not last too long. Set the length of the delay for sending notifications in respect to the running processes, as well as usage of the server itself.



The screenshot shows the 'Watch Wizard' window with the title 'Conditions for "Pret'aženie servera"'. It contains a list of three conditions:

- 1 Used Total Memory Size < 99%
Check on each watch state evaluation
Value will be sent to CM Server only if change to last sent value is more than 2
- 2 CPU Usage System < 99%
Check on each watch state evaluation
Value will be sent to CM Server only if change to last sent value is more than 2
- 3 Disk Usage < 95%
Check on each watch state evaluation
Value will be sent to CM Server only if change to last sent value is more than 5

Below the conditions list are three buttons: 'Add Condition', 'Edit Condition', and 'Delete Condition'. A red arrow points to the 'State of watch is' section, which shows 'OK' (green) and 'FAIL' (red) states. The 'OK' state is selected, and the text indicates 'if all conditions are true'. The 'FAIL' state is described as 'if at least one condition is false'. Below this, there is a checkbox for 'Delay for FAIL state. Conditions for FAIL state must be met at least' with a value of '10' and a 'Min' dropdown. A 'Show Advanced Options' button is also present.

Note: Watches are active from 5 min after the operating system start

At the bottom are navigation buttons: '< Back', 'Next >', 'Skip Actions >>', and 'Cancel'.

Image: Podmienky watchu preťaženia servera

After pressing Finish, the watch's configuration is complete. If you select the watch as Enabled, you'll be able to view its status directly in the PC's C-Monitor console, in the top left menu watches state.

Example of setup of overload monitoring through CM portal (for all OS types)

A watch can be created even without direct access to the PC, by adding it through CM portal. After login to CM portal, open Admin zone and in the left menu Watches - Settings. Enter parameters of the required computer into the upper filter. After finding it, you'll see the PC/server along with its already existing watches, if there are any. After clicking on Display watches, you'll get to the option

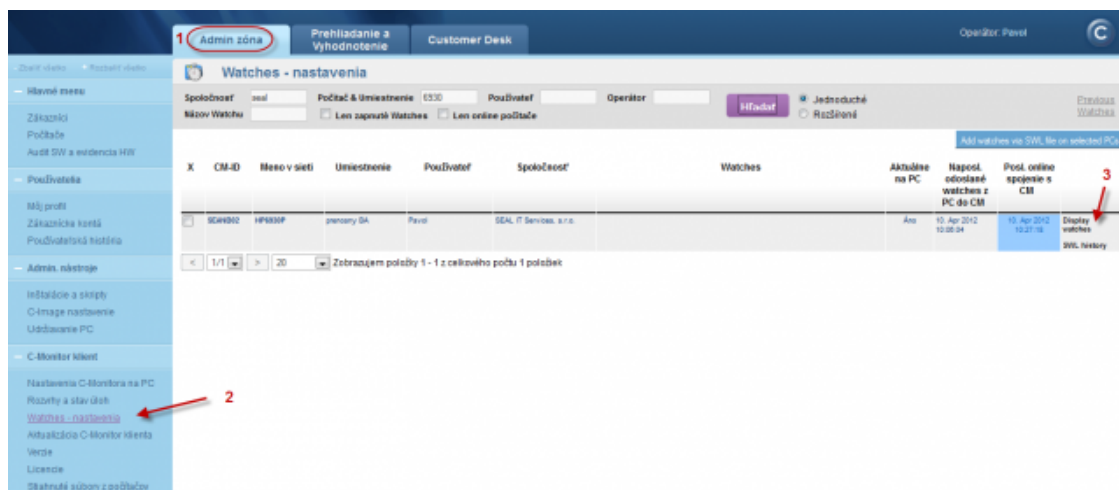


Image: Pridanie watchu cez CM portál

Click on Add watch to start creating a new watch

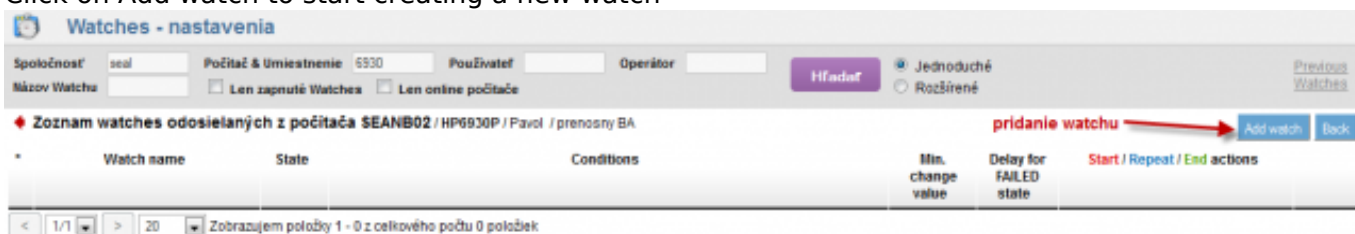


Image: Pridanie Watchu

Name the watch e.g. Server Overload in the popped-up window. It's advisable to tick Delay for False. The Delay for sending notifications is set, so that not every bigger load of the server is notified as a False state. It's likely, that the server sometimes uses maximum of the hardware resources, e.g. when working with a huge amount of files, at execution of certain programs etc. However, this state should not last too long. Set the length of the delay for sending notifications in respect to the running processes, as well as usage of the server itself. Then press Continue.

New watch

Name (Description): Pret'aženia servera **1**

Short Name: W1

Enabled: ☒

Watch state: OK if all conditions are true **FAIL** if at least one condition is false

Notify Unknown State from C-Monitor by Watch actions: ☒

Notify Unknown State from CM server: ☐ Notification can be enabled after updating watch on the computer

Delay for FAIL state: ☒ Conditions must be met at least 10 min **2**

Evaluation and notification of errors on CM server:
 For this watch: ALLOWED on CM server Notification is enabled
 For computer: ALLOWED ([Change in computer settings](#))
 For customer: ALLOWED ([Change in customer settings](#))

IMPORTANT NOTE: No modifications during editing of the watch are saved to the database. Watch configuration is updated only by sending the modified configuration to the C-Monitor client.

3 **Continue** **Close**

Image: Pomenovanie watchu, nastavenie

The tab Condition & Actions will open, and by pressing Add condition, you'll add the first condition for monitoring of RAM usage, i.e. select Memory usage from the list. In Memory type, select Used Total memory size, set the operator to < and the value of Memory size to 99%. The high value is selected, as we expect that in a normal state, the usage of RAM shouldn't be high. Set the value of change (If value changes more than) to e.g. 2%. Each value that reaches a change by the selected number of percent is sent to the CM server. As the server should not be unnecessarily loaded, it's appropriate to choose a higher number, but in a way, that the view on CM portal shows relevant changes of the monitored parameter. Then press Apply.

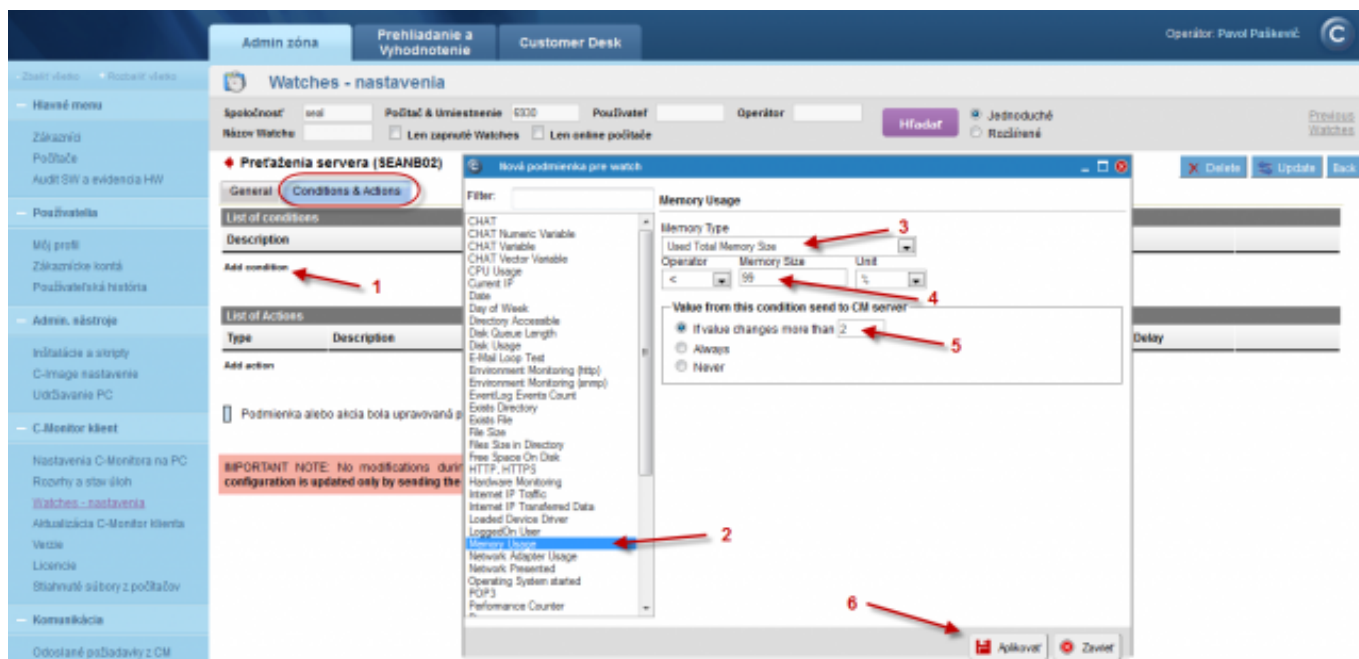


Image: Nastavenie podmienky pre sledovanie RAM

By another clicking on add condition, we'll similarly add a condition for usage of CPU. Select CPU usage from the list. In the next window, set the operator to < and the value to 95%. The high value is selected, as we expect that in a normal state, the usage of CPU shouldn't be high. Set the value of change (If value changes more than) to e.g. 5%. Each value that reaches a change by the selected number of percent is sent to the CM server. As the server should not be unnecessarily loaded, it's appropriate to choose a higher number, but in a way, that the view on CM portal shows relevant changes of the monitored parameter. Press Apply when the parameters are entered.

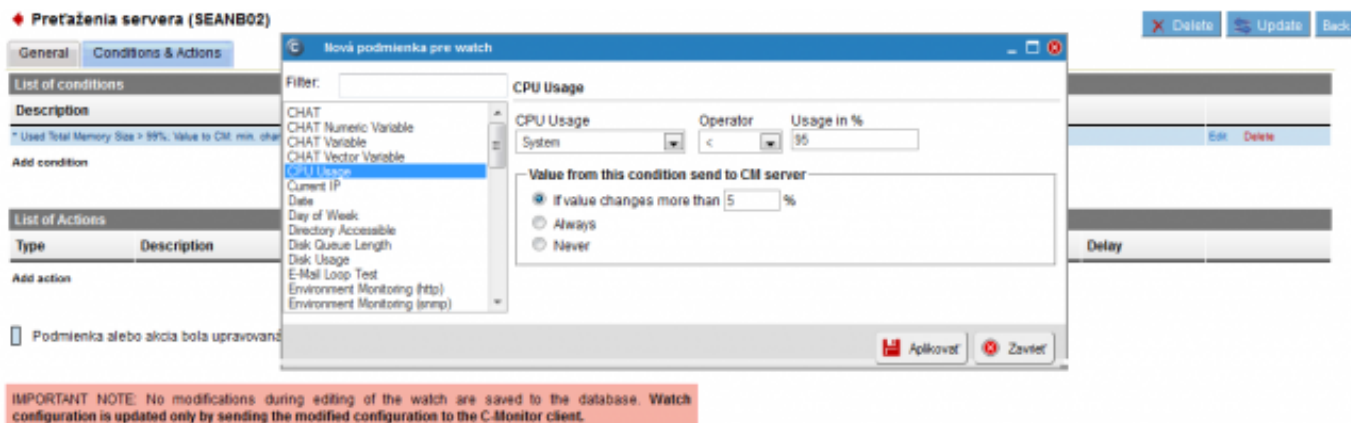


Image: Nastavenie podmienky pre sledovanie CPU

Finally add a condition for load of disks. Add the condition Disk Usage. In the next window, set the operator to < and the value to 95%. The high value is selected, as we expect that in a normal state, the usage of RAM shouldn't be high. Set the value of change to e.g. 5%. Each value that reaches a change by the selected number of percent is sent to the CM server. As the server should not be unnecessarily loaded, it's appropriate to choose a higher number, but in a way, that the view on CM portal shows relevant changes of the monitored parameter. Press Apply when the parameters are entered.

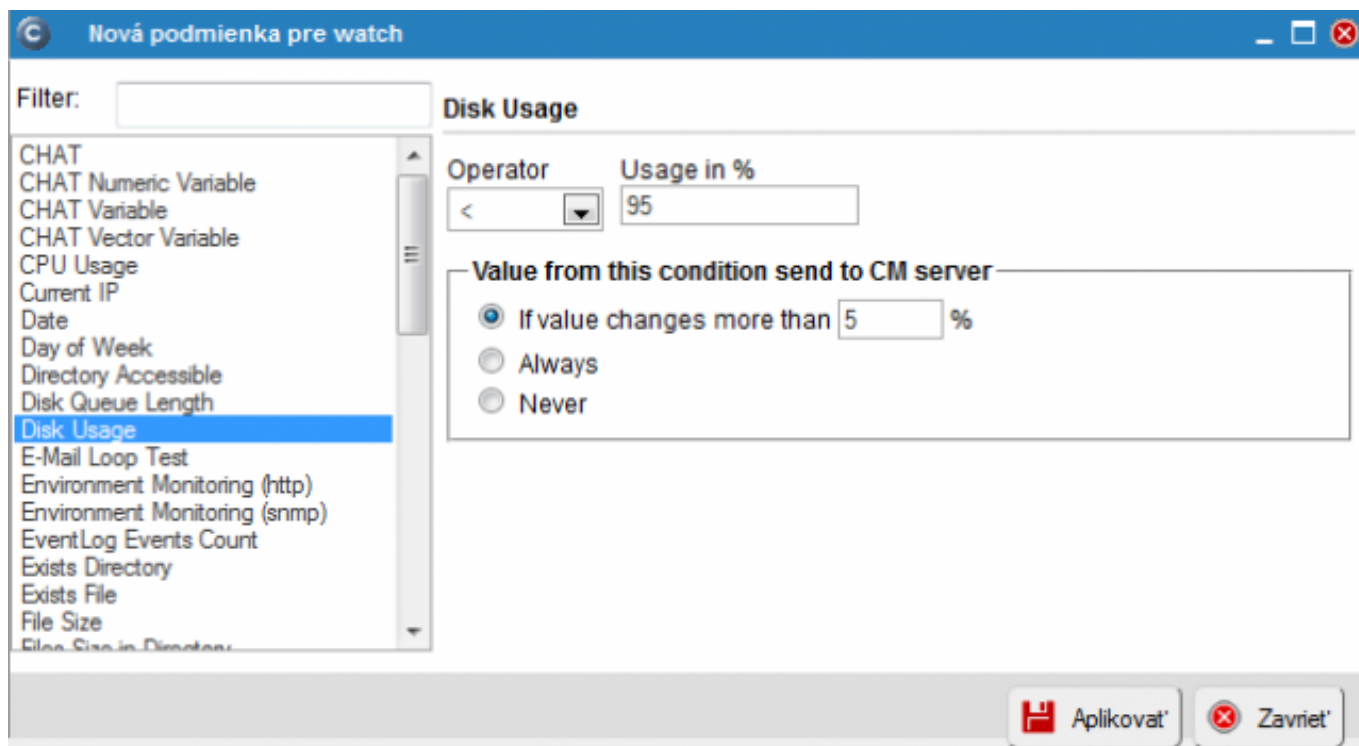


Image: Nastavenie podmienky pre sledovanie diskov

When the conditions are entered, click on Update. After this step, you'll see two warning windows. In the first one, confirm sending of the watch to the PC/server.

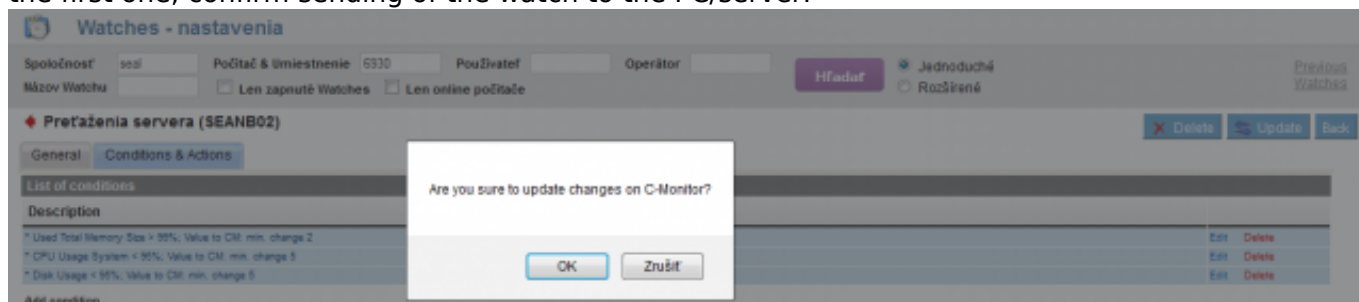


Image: Upozornenie o update watchu

The second window contains a warning, that you shouldn't edit the watch until it's received on the PC/server

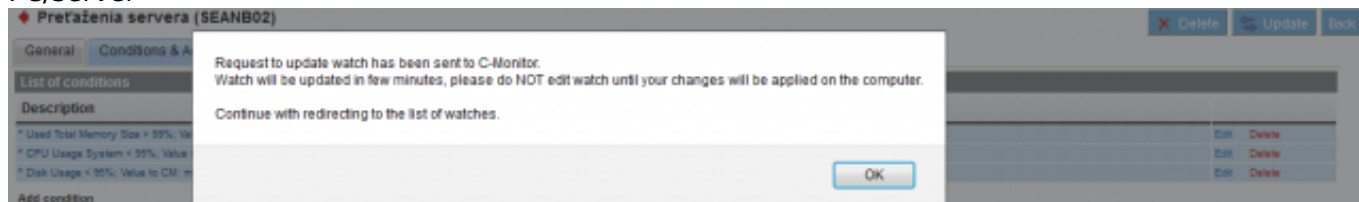


Image: Upozornenie 2

View of the current state and history of overloads on CM portal

The online status, as well as history can be viewed on CM portal at Presentation and Evaluation -> Watches (online monitoring), search either the computer or the specific Watch through the upper filter

Admin zóna | Prehľadanie a Vyhodnotenie | Customer Desk | Operátor: Pavol

Watches (Online monitoring)

Spoločnosť: seel | Počítač & Umiestnenie: 6930 | Zoradiť podľa: CM-ID | Zoradiť Watches podľa: Rozvetu

Meno Watcha: | Current status: | Zoradiť ako: Vstupne | Zoradiť Watches ako: Vstupne

Operátor: | Zobrazíť: Pod sebou | ☒ True ☒ False ☒ Unknown ☐ Vypnúť watche ☐ Len online PC

Zoznam watches [zobrazená 1 položka] Report z porúch Watches

Stav	Meno	Hodnota	Posledná zmena stavu	Podmienky k určeniu stavu	CM-ID počítača	Meno počítača v sieti	Umiestnenie	Posl. online spojenie s CM
●	Pretáženie servera	Used Total M.S. 41 % ----- CPU System 16% ----- Disk Usage 91%	29. Mar 2012 16:05:57	OK - because all conditions are true ● TRUE - Memory Usage "Used Total M.S." (42 %) < 90 % ● TRUE - CPU Usage "System" (16%) < 90% ● TRUE - Disk Usage "" (1%) < 90% Delay for FAILED state is 10m 0s	SEANB02	HP6930P	prevazny BA	29. Mar 2012 16:05:27

Image: Stav Watchu

After clicking on the watch's name, you'll see its history

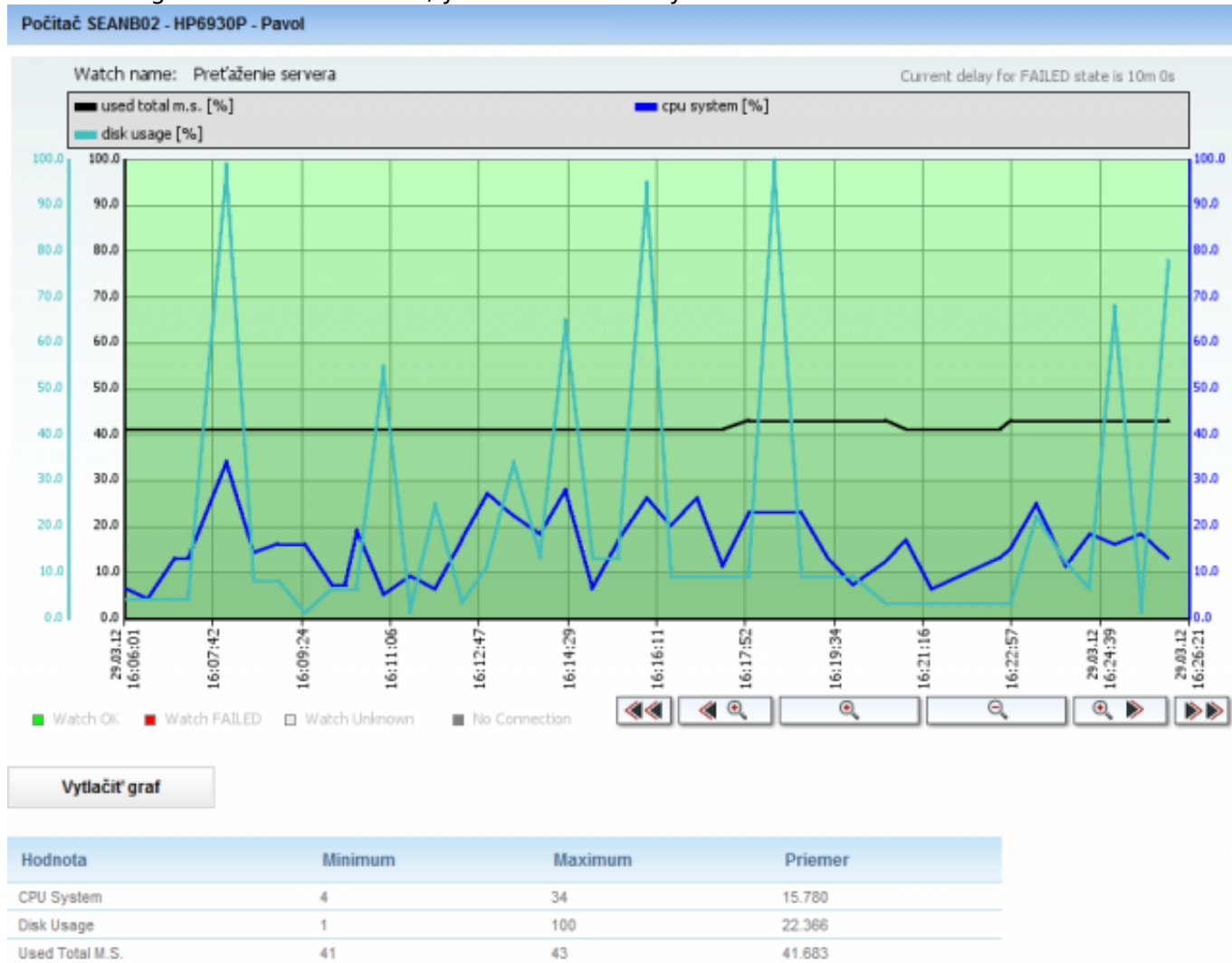


Image: História zaťaženia servera

Date:

02/05/2012



[2]



[3]



[4]



[5]



[6]



[7]



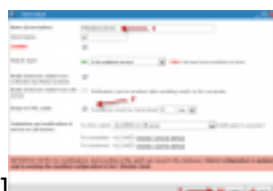
[8]



[9]



[10]



[11]



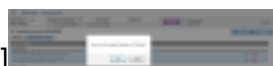
[12]



[13]



[14]



[15]



[16]

Links

[1] <https://customermonitor.eu/how-cm-works-0/monitoring-and-diagnostics/introduction-setup-online-monitoring-watches>

[2] https://customermonitor.eu/sites/default/files/1_4.png

[3] https://customermonitor.eu/sites/default/files/2_3.png

[4] https://customermonitor.eu/sites/default/files/3_1.png

[5] https://customermonitor.eu/sites/default/files/4_1.png

[6] https://customermonitor.eu/sites/default/files/5_2.png

[7] https://customermonitor.eu/sites/default/files/6_1.png

[8] https://customermonitor.eu/sites/default/files/7_1.png

[9] https://customermonitor.eu/sites/default/files/8_1.png

[10] https://customermonitor.eu/sites/default/files/9_1.png

[11] <https://customermonitor.eu/sites/default/files/15.png>

[12] https://customermonitor.eu/sites/default/files/10_1.png

[13] https://customermonitor.eu/sites/default/files/11_1.png

[14] https://customermonitor.eu/sites/default/files/12_1.png

[15] https://customermonitor.eu/sites/default/files/13_1.png

[16] https://customermonitor.eu/sites/default/files/14_1.png