

To simplify distribution of commonly used files for your customers, you have an option to create your own archive of files on CM portal. It's accessible through the Login screen at the bottom left (do not login to CM portal) and of course you need to have the access address to CM portal with a custom domain.

The archive is configured under a logged Maintainer at *Admin zone -> My profile, global settings -> tab Archive of files*. You have 100MB of free space available. You may either have your archive displayed with, or without mutual files in public space of the archive on CM server (the option *Don't show default installation and update files of CM server in the archive*).

The above described procedures only apply to CM servers intended for rent of the solution. Maintainers with a custom CM Server set all of their shared files as a public archive. Help to sharing files on independent servers is provided individually

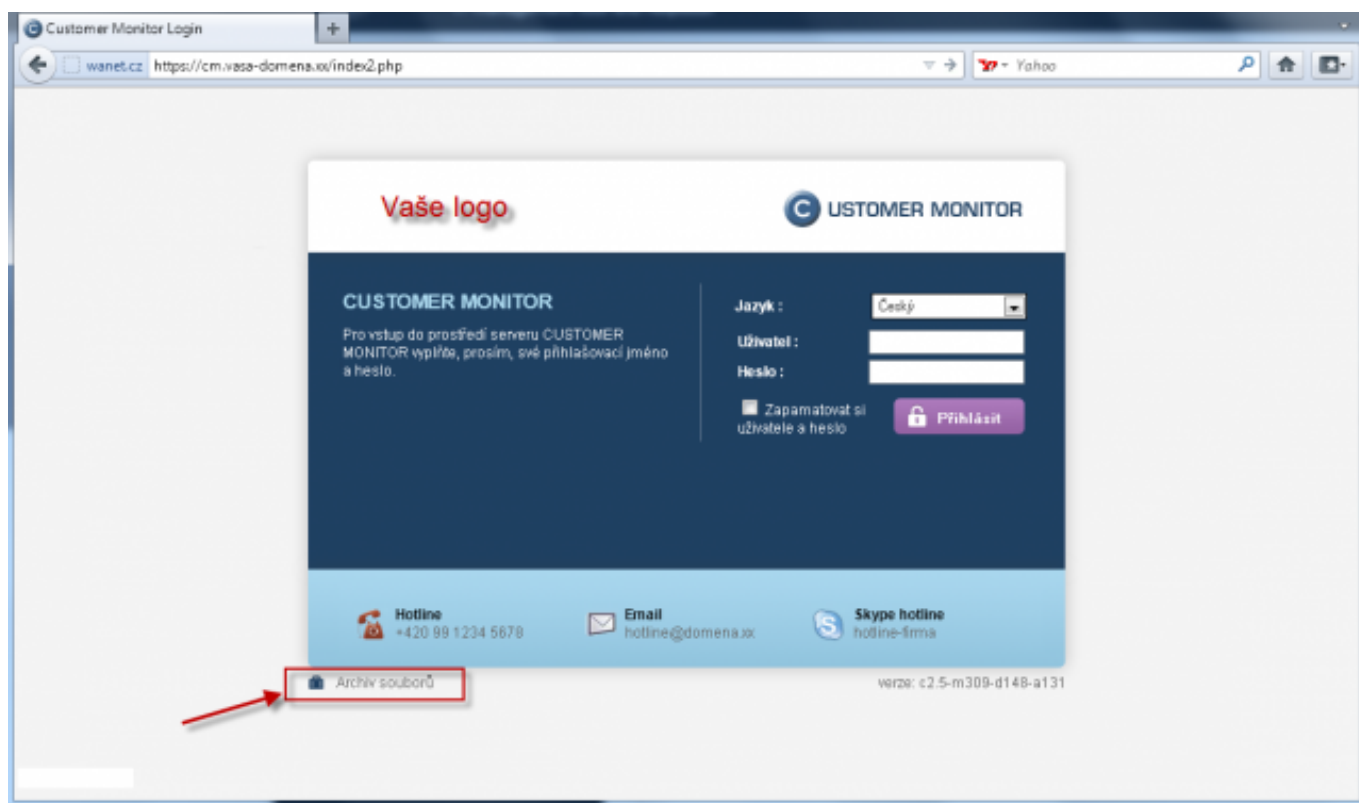


Image: Vstup do archívu cez Úvodnú prihlasovaciu obrazovku do CM portálu

The screenshot shows the Customer Monitor web interface. The browser address bar displays 'https://cmportal.eu/index2.php'. The user is logged in as 'John Smith'. The interface has a dark blue header with navigation links: 'Seba', 'Upravy', 'Zobraziť', 'Odfiltrované položky', 'Uložte', 'Pamoaak', 'Previesť', 'Vykrať', 'Snagit'. The main content area is titled 'Môj profil, globálne nastavenia' (My profile, global settings). It includes a sidebar with navigation options like 'Hlavné menu', 'Zákazníci', 'Počítače', 'Audit SW a evidencia HW', 'Používateľia', 'Môj profil, globálne nastavenia', 'Operácie', 'Zákaznícka karta', 'Používateľská história', 'Admin, nástroje', 'Inštalácie a skripty', 'C-Image nastavenia', 'Udržiavanie PC', 'C-Monitor klient', 'Nastavenia C-Monitora na PC', 'Rozhranie a starúhoh', 'Watches - nastavenia', 'Aktualizácia C-Monitor klienta', 'Verzie', 'Licencie', 'Stiahnuté súbory z počítačov', 'Korespondencia', 'Odoslané prílohy z CM', 'Prílohy správy do CM', 'Vzdialený prístup', 'Odoslané SMS a Emaily', and 'Externé programy'. The main content area has tabs for 'Admin zóna', 'Prehliadanie a Vyhodnotenie', and 'Customer Desk'. The 'Môj profil, globálne nastavenia' section includes a 'Upozornenie' (Warning) box, a list of settings tabs, a text box for the server URL, and a table of files in the archive. The table has columns: 'Zmazať', 'Poradie', 'Súbor', 'Popis', 'Typ linky', 'Text linky', and 'Text nad linkou'. The table lists three files: 'Moro Merit 6.6.0.16.exe (22.6 MB)', 'WinGolf.exe (1.3 MB)', and 'Golf.exe (72 MB)'. Below the table is a section for 'Nastavenia archívu súborov' (Archive file settings) with a checkbox for 'Nezobrazovať v archíve predpokladané inštalované a aktualizované súbory CM servera'.

Image: Nastavovanie Archívu súborov

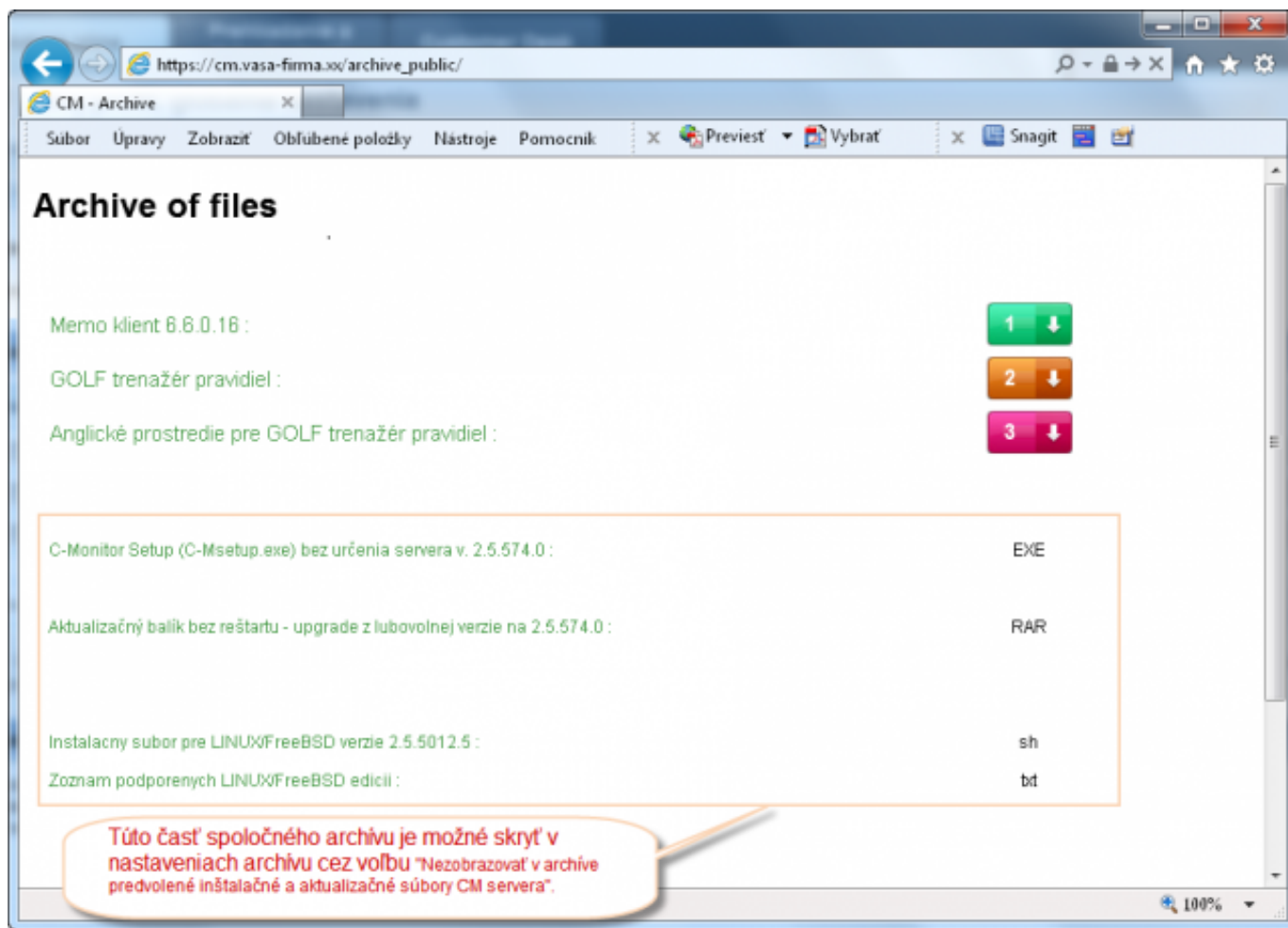


Image: Ukážka nadefinovaného archívu súborov

Date:

03/02/2012



[1]



[2]



[3]

Links

[1] https://customermonitor.eu/sites/default/files/Prihlasovacia_obrazovka_vstup_do_archivu.png

[2] https://customermonitor.eu/sites/default/files/Archiv_CM.png

[3] https://customermonitor.eu/sites/default/files/Ukazka_nadefinovaneho_archivu_0.png