

## Customer Monitor provides tools for monitoring of your mail systems.

Thanks to CM-Watches, it's possible to track basic functionality of mail systems via <u>standardized</u> response from POP3 and <u>SMTP servers</u> [1].

More complex options are provided by CM Watch with condition <u>Email looping test</u> [2], which monitors real submission and reception of mails through different servers.

If you use CM Watch to monitor the function of E-mail services, the operator will be informed in advance about occurence of the problem. Date: 02/11/2012

## Links

[1] https://customermonitor.eu/how-cm-works-0/monitoring-and-diagnostics/outages-emailservices/responses-pop3-smtp-protocols

[2] https://customermonitor.eu/how-cm-works-0/monitoring-and-diagnostics/outages-email-services/email-looping-test-watches