

When diagnosing problems with insufficient performance of servers and computers, the maintainers can find help in monitoring of total load of hardware sources.

CUSTOMER MONITOR[®] automatically monitors the state of usage of CPU, RAM, HDD and network cards. This state is always archived for the past 48hours. This information can be accessed through CM portal - [Online information - state for the past 48 hours](#) [1]

If monitoring of the load for the past 48 hours is not sufficient, then use monitoring by watches - [Signalization of overload \(Watches\)](#) [2]

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Links

[1] <https://customermonitor.eu/how-cm-works-0/monitoring-and-diagnostics/load-overload-servers-and-computers/view-load-overload>

[2] <https://customermonitor.eu/how-cm-works-0/monitoring-and-diagnostics/load-overload-servers-and-computers/signalization-overload>