

The information panel fulfills its task to mediate the user of selected information gathered by the C-Monitor client and it simplifies launching of scheduled tasks.

[Launch of the information panel](#)

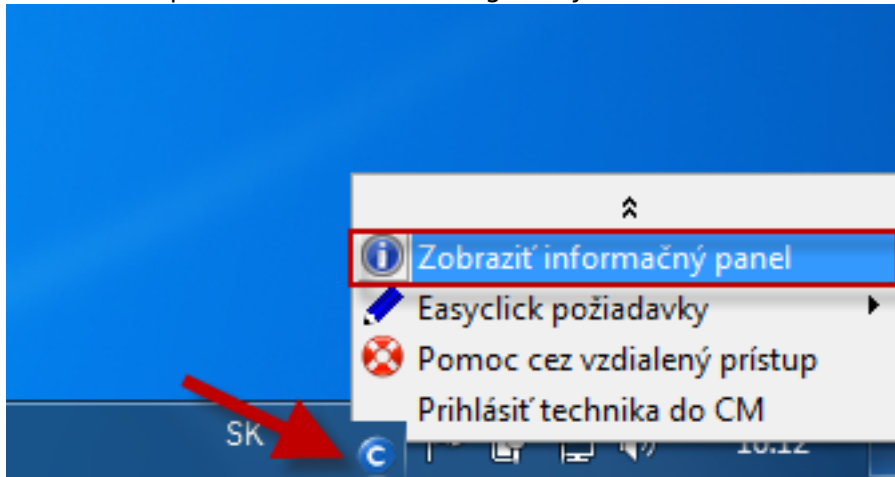
[Overview of information in the Information panel](#)

[Management of data on the information panel](#)

[States of scheduled tasks in the information panel](#)

## Launch of the information panel

Information panel is launched through Tray menu of the C-Monitor icon



## Overview of information in the Information panel

### CM-ID

**Network name of the computer** - hint: Uptime of the computer

**Current IP address** - hint: name of the network adapter, default GW

**Current state of Watches** - hint : conditions, click to redirect to history of Watches on CM portal.  
Which watches are displayed in the information panel is adjusted through C-MonitorConsole, in configuration of Watches

**CPU load** during the last 5 min in 30 sec intervals

**Occupation of physical RAM** during the last 5 min in 30 sec intervals

**Load of drives (joint average)** during the last 5 min in 30 sec intervals

**Percentage of Packet Loss and response time (RTT)** from ping to a defined IP address (defaultly it's google.sk). How to change the ping address can be found [below in the article](#).

### Graphic display for Packet Loss is :

Pure green is from 0-3% PL

Transition to yellow is from 3-10% PL

Transition to red is from 10 - 20% PL

Pure red is from 20%-40% PL

Out of range is from 40-46% PL

### Graphic display for response time RTT is :

Pure green is from 0-30ms RTT

Transition to yellow is from 30-100ms RTT

Transition to red is from 100 - 200ms RTT

Pure red is from 200ms-400ms RTT

Out of range is from 400-466ms RTT

**Load of active network adapters** during the last min, y-axis is in kB/sec, maximum displayed value is 200kB/sec

**Selected scheduled tasks with status and button for manual launch** - there's a state displayed for the tasks, which is described [below in the article](#).

**Control links to enter and view Easyclick requests**

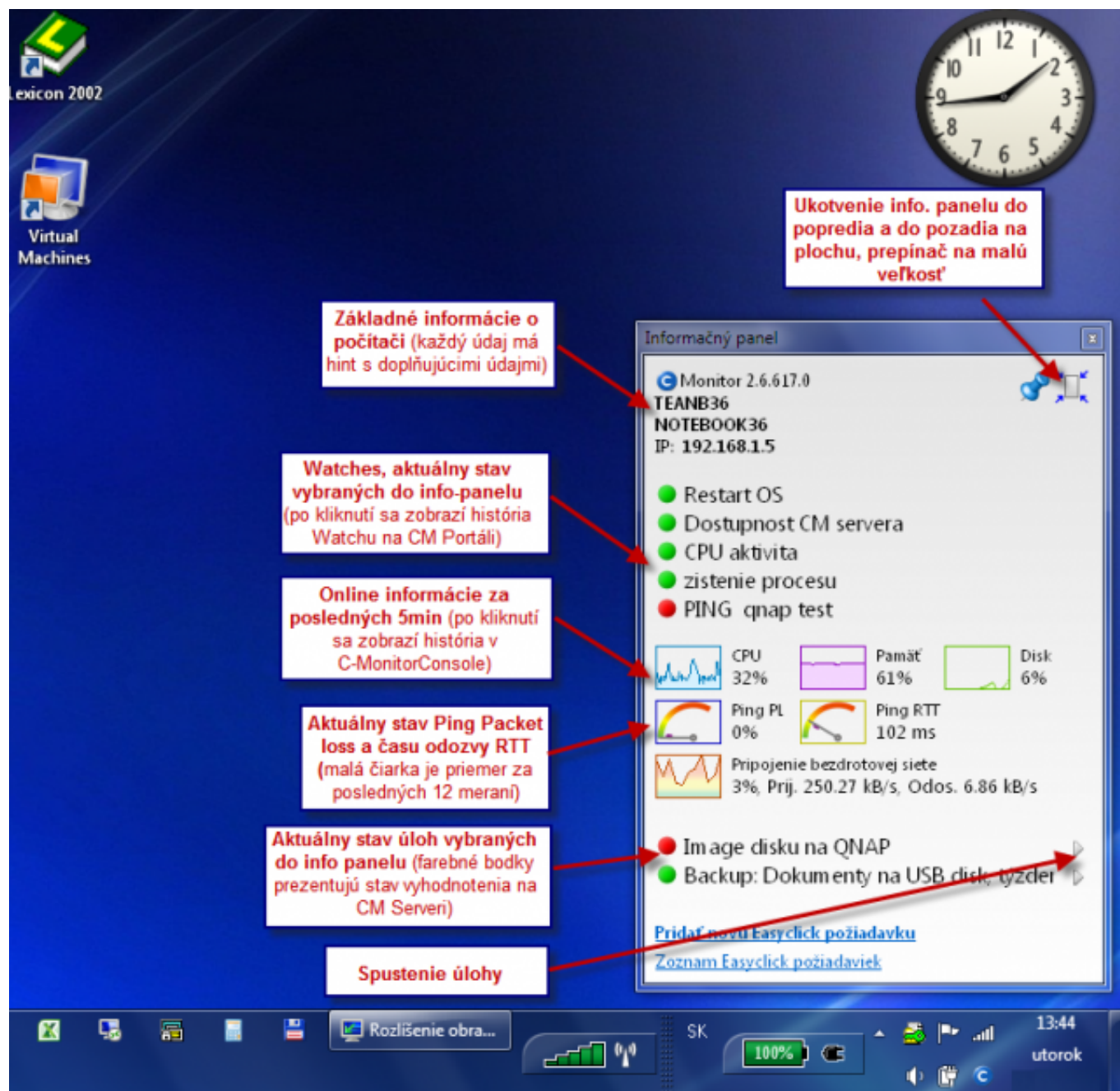
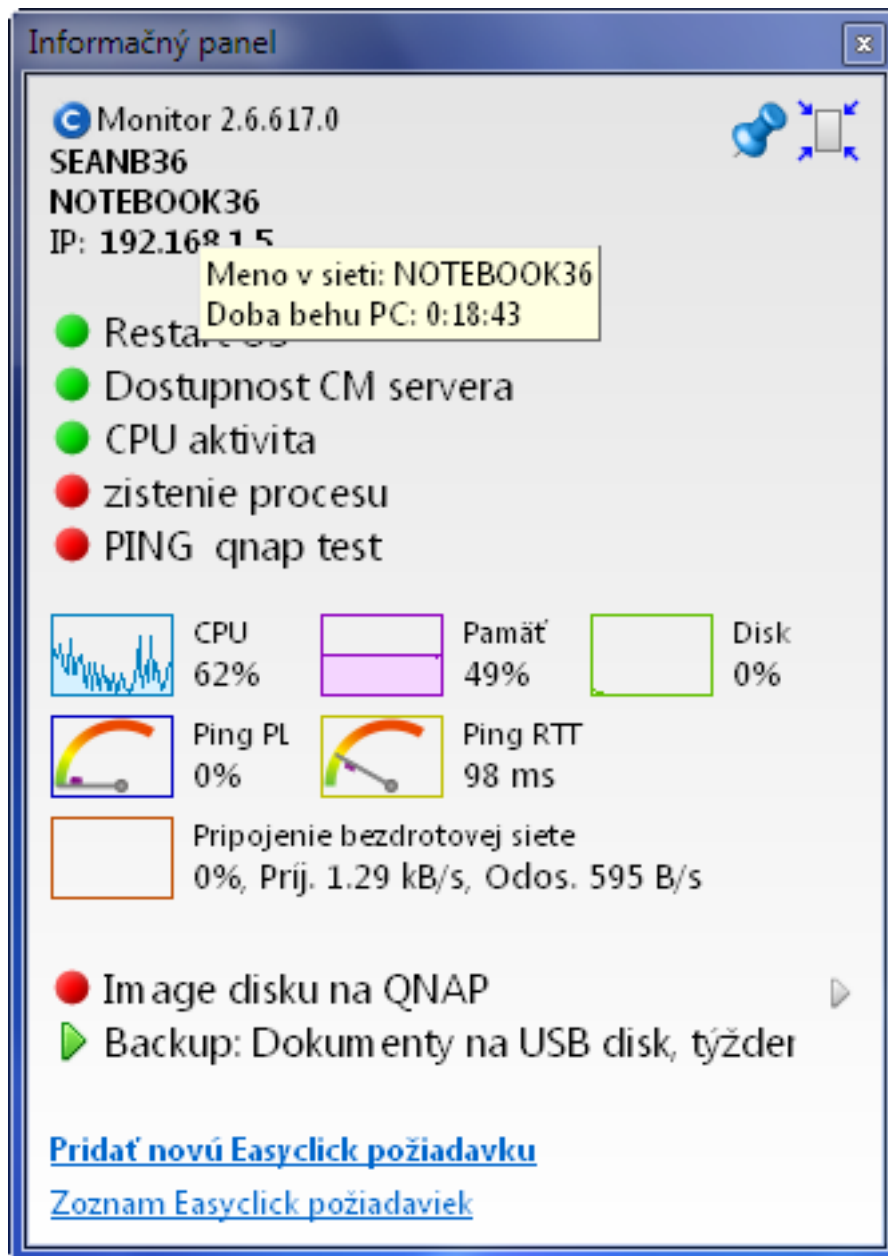


Image: Informačný panel s vysvetlením položiek



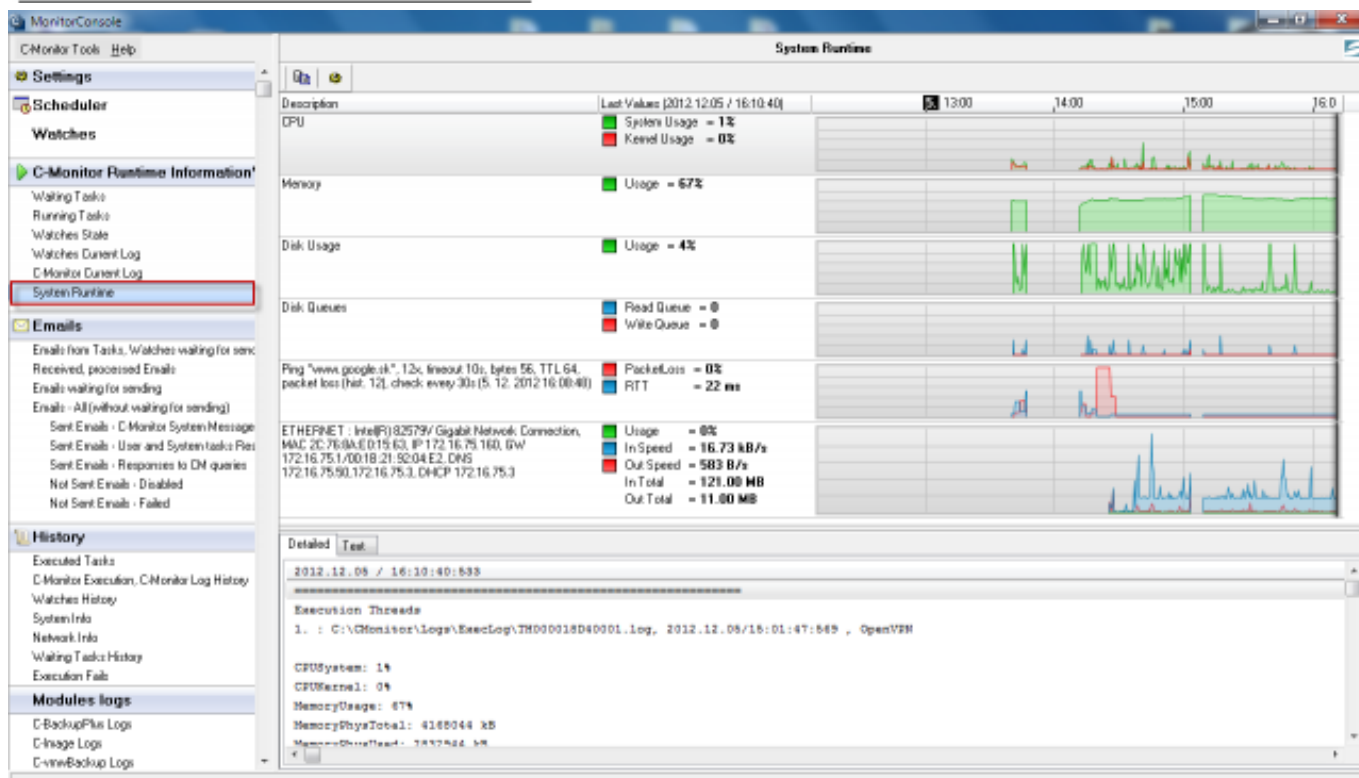
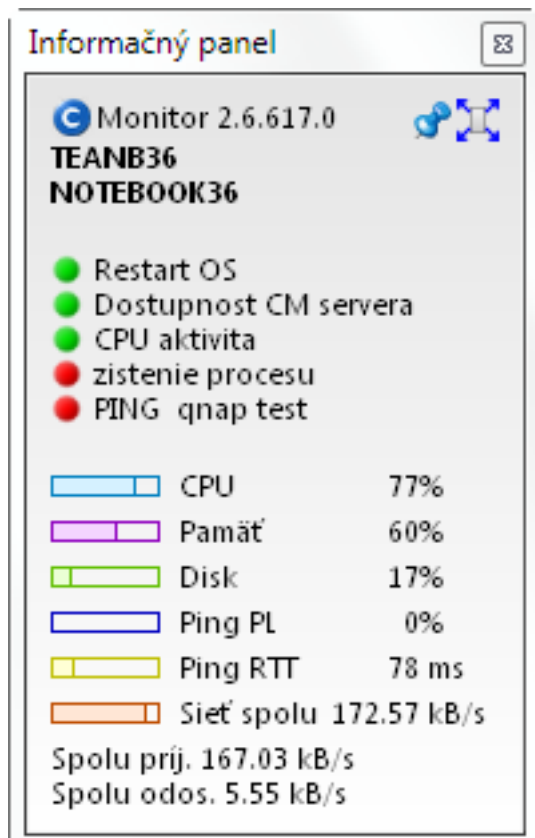


Image: Po kliknutí na niektorý z grafov sa otvoria System Runtime informácie v C-MonitorConsole, kde je história údajov v grafickej aj detailnej tabuľkovej forme min. 48hod dozadu.

## Management of data on the information panel

On the information panel, you can adjust :

**List of Watches** - display is defaultly ENABLED, display settings are in the current CM version only directly from the computer through C-MonitorConsole, in the Watch's configuration.

**List of scheduled tasks** - display is defaultly DISABLED, display settings are in the current CM version only directly from the computer through C-MonitorConsole, in the Scheduled task's configuration.

**IP address for measuring Ping Packet Loss and RTT** to Online information. Ping is defaultly to Google website. Changes are made on CM Portal at Admin zone -> C-Monitor client -> C-Monitor settings on PC -> "computer" -> section Parameters for monitoring of PING PL and RTT

**FTP short test** within Online information - the test is launched through CM portal at *Presentation and Evaluation* -> *Online information* -> "computer" -> *link Launch FTP test*

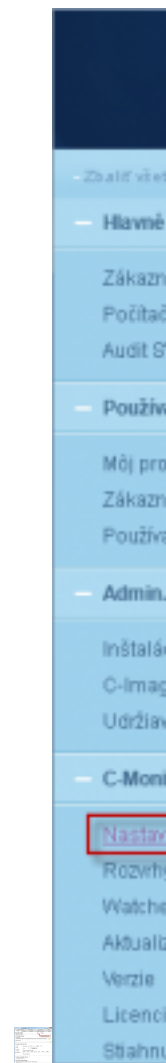


Image: Nastavenie adresy pre meranie Ping Packet Loss (PL) a doby odozvy (RTT) na CM portáli

### States of scheduled tasks in the information panel

**Colored dot** - is state of an error to the given task evaluated on CM Server. It's only available for certain tasks, for example backups. Color meanings :

- Green - state OK
- Yellow-orange - Warning
- Pink - Alarm
- Red - Critical alarm

**Green check mark** - state OK (evaluated by C-Monitor based on Exit code in the tab On task finish). Default value of a successful completion is Exit code =0.

**Exclamation mark in a yellow triangle** - Warning state (evaluated by C-Monitor according to Exit code). Either was the scheduled task not launched at all within an expected interval, or the recently launched task was not successful.

**Exclamation mark in a red circle** - critical error. The task cannot be launched, for instance the signature to an .exe file is missing, or a required configuration file etc. The reparations are usually performed by an operator.

Rôzne symboly pri  
naplánovaných úlohách

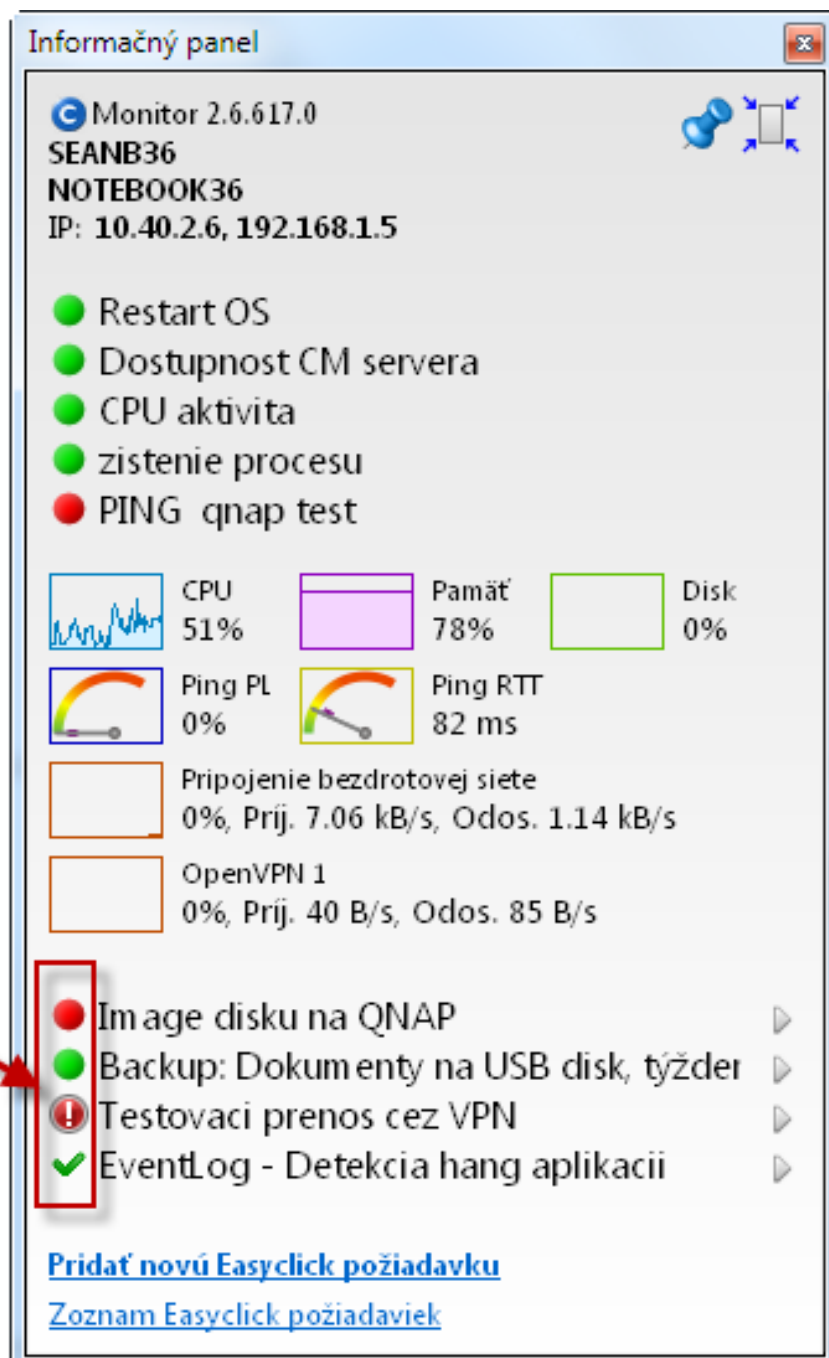
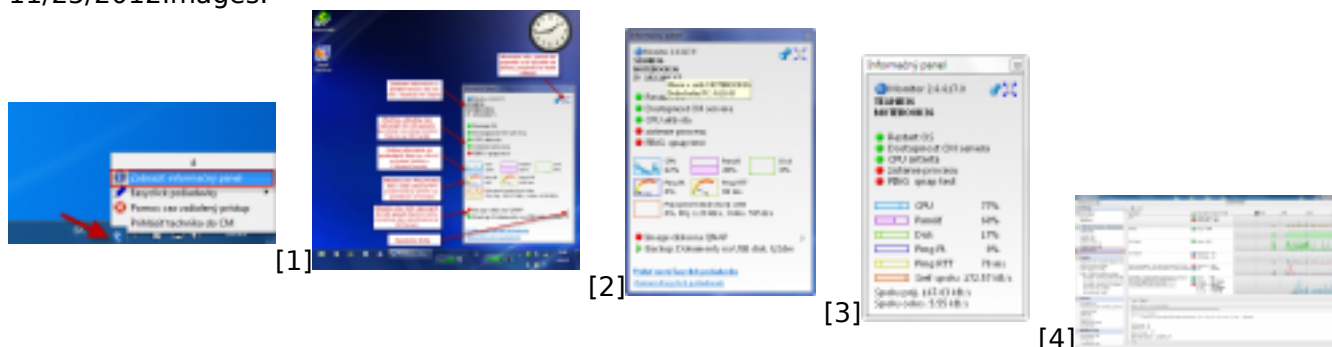


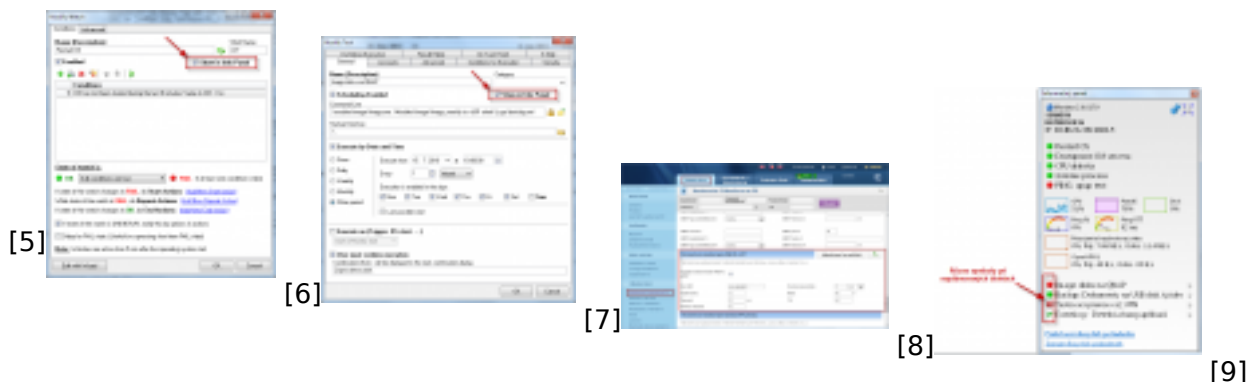
Image: Príklad stavov pri naplánovaných úlohách

Date:

11/25/2012Images:







## Links

- [1] <https://customermonitor.eu/sites/default/files/info%20panel.png>
- [2] [https://customermonitor.eu/sites/default/files/Informacny\\_panel\\_s\\_vyznaceniemi\\_vysek\\_0.png](https://customermonitor.eu/sites/default/files/Informacny_panel_s_vyznaceniemi_vysek_0.png)
- [3] [https://customermonitor.eu/sites/default/files/Informacny\\_panel\\_Uptime\\_pocitaca\\_v\\_hinte\\_nad\\_sietovym\\_menom\\_PC.png](https://customermonitor.eu/sites/default/files/Informacny_panel_Uptime_pocitaca_v_hinte_nad_sietovym_menom_PC.png)
- [4] [https://customermonitor.eu/sites/default/files/Informacny\\_panel\\_maly\\_rozmer.png](https://customermonitor.eu/sites/default/files/Informacny_panel_maly_rozmer.png)
- [5] <https://customermonitor.eu/sites/default/files/system%20runtime.png>
- [6] [https://customermonitor.eu/sites/default/files/Informacny\\_panel\\_zobraz\\_Watch.png](https://customermonitor.eu/sites/default/files/Informacny_panel_zobraz_Watch.png)
- [7] [https://customermonitor.eu/sites/default/files/Informacny\\_panel\\_zobraz\\_naplanovanu\\_ulohu.png](https://customermonitor.eu/sites/default/files/Informacny_panel_zobraz_naplanovanu_ulohu.png)
- [8] [https://customermonitor.eu/sites/default/files/Custom\\_online\\_info\\_PL\\_RTT.png](https://customermonitor.eu/sites/default/files/Custom_online_info_PL_RTT.png)
- [9] [https://customermonitor.eu/sites/default/files/Informacny\\_panel\\_Symboly\\_pri\\_naplanovanych\\_ulohach.png](https://customermonitor.eu/sites/default/files/Informacny_panel_Symboly_pri_naplanovanych_ulohach.png)