

In case you don't want certain zones to be evaluated, you may choose to disable evaluation of a concrete zone.

[Blocking of evaluation of zones in the section computers](#)

[Blocking of evaluation of zones in the customer settings](#)

[Blocking of evaluation of zones directly from an error](#)

[View of report with blocked zones](#)

Blocking of evaluation of zones in the section computers

For a concrete computer, zones are blocked in the section *Admin zone -> Computers -> Concrete computer -> tab Evaluation of zones*, where you have a list of all zones, which are evaluated on the given computer, as displayed on the following image.

Page 2 of 5

Image: Možnosť blokovat vyhodnocovanie zón pre konkrétny počítač

Blocking of evaluation of zones in the customer settings

Evaluation of zones can be disabled for the entire customer, i.e. for all devices assigned under this customer in the section *Admin zone -> Customers -> Concrete customer -> tab Evaluation of zones*.

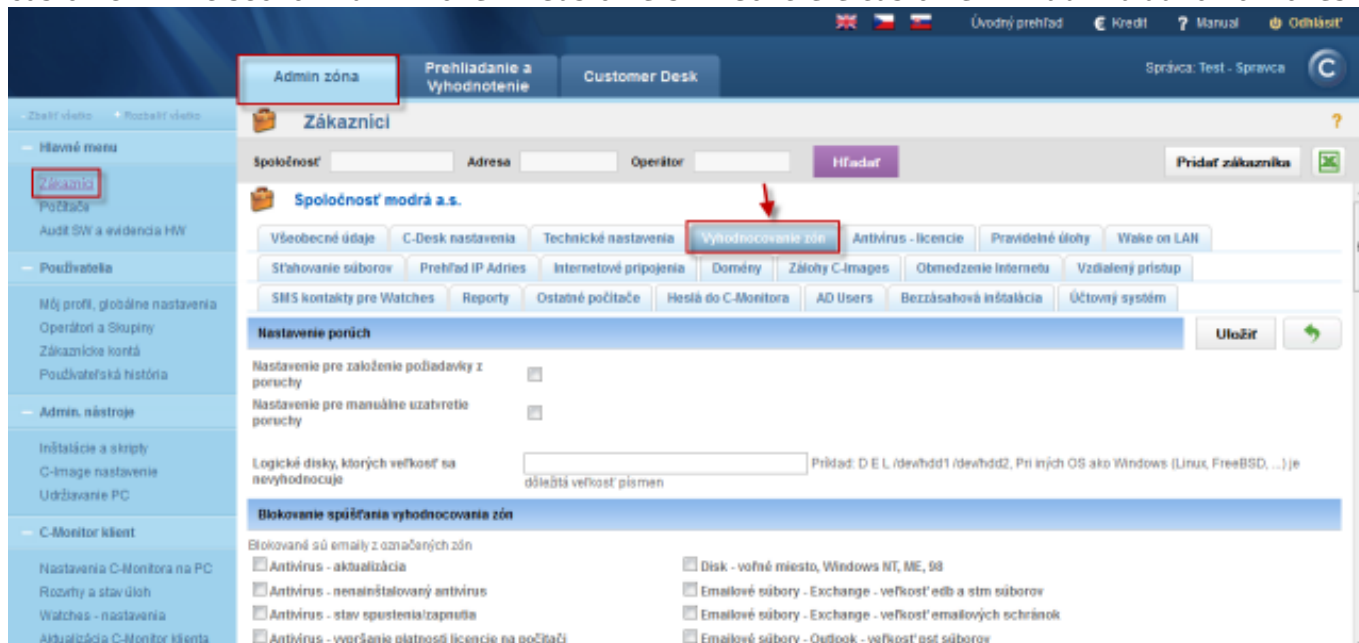


Image: Možnosť blokovat vyhodnocovanie zón pre celého zákazníka

Blocking of evaluation of zones directly from an error

Zones may also be blocked directly from selected types of errors at their confirmation.

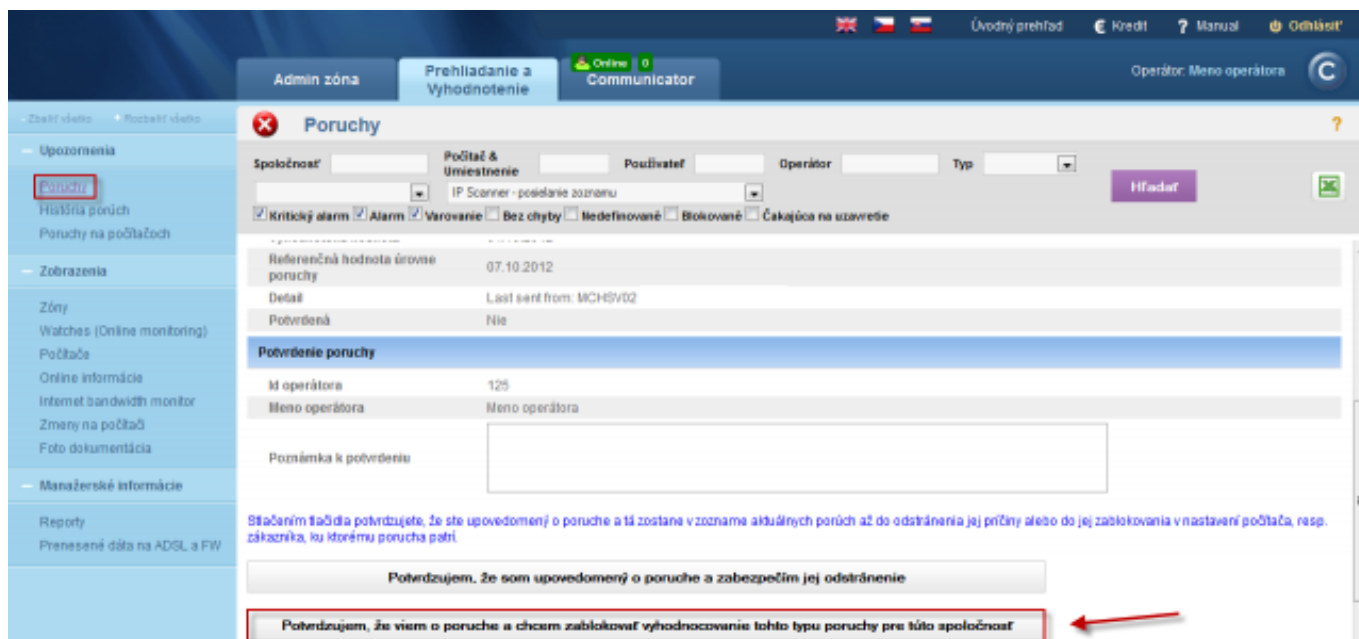


Image: Možnosť blokovat vyhodnocovanie zóny z konkrétnej poruchy

View of report with blocked zones

Get an overview of which zones are blocked and which evaluated by viewing the output of the report *Blocked functions in CM*, which can be found in the section *Presentation and Evaluation -> Manager information -> Reports*, as displayed on the following image

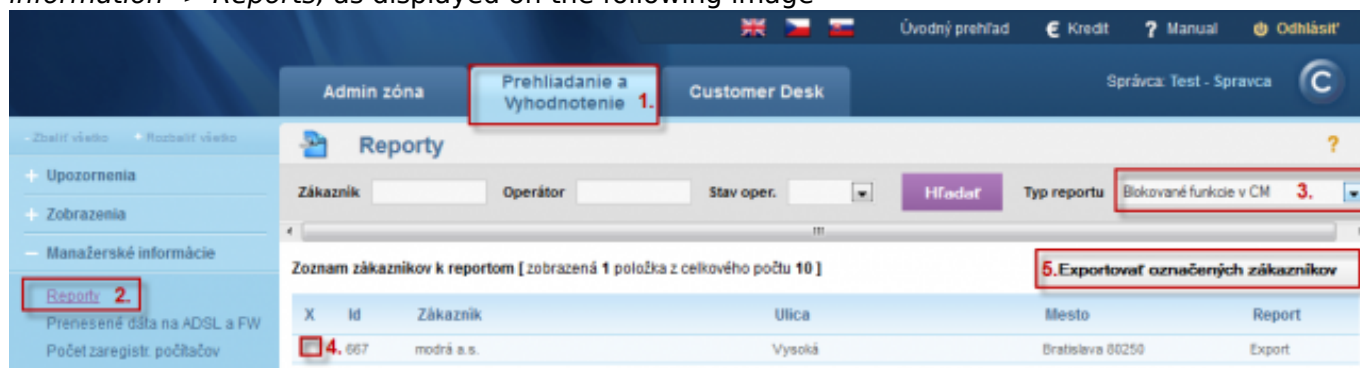


Image: Zobrazenie blokováných zón pre konkrétneho zákazníka

The final report is displayed on the image below.

Blokované funkcie v CM :	
Nastavenie spoločnosti a jej počítačov	
modrá a.s.	
Vysoká, 80250 Bratislava, Slovenská republika	
Nastavenie blokovania porúch spoločnosti	
C-Monitor - aktivita SMTP spojenia	Povolené
Antivírus - aktualizácia	Povolené
Antivírus - stav spustenia/zapnutia	Povolené
Zálohovanie - C-Backup s intervalom do 6 dní	Povolené
Zálohovanie - C-Backup s intervalom od 7 dní	Povolené
Zálohovanie - C-Backup potvrdený od používateľa	Povolené
Zálohovanie - NT Backup	Povolené
Disk - voľné miesto, Windows 2000 a vyšší	Povolené
Disk - voľné miesto, Windows NT, ME, 98	Povolené

Blokované funkcie v CM :	
Nastavenie spoločnosti a jej počítačov	
modrá a.s.	
Vysoká, 80250 Bratislava, Slovenská republika	
1. VASNB01 - NTB-R5 (User: riaditeľ)	
Zálohovanie - C-Backup potvrdený od používateľa	Blokované
Zálohy C-Images	Blokované
Zálohy C-Images s potvrdením od používateľa	Blokované

2. VASNB030 - NTB-030 (User: Karla)	
Emailové súbory - Outlook - veľkosť pst súborov	Blokované
Emailové súbory - Outlook Express - veľkosť dbx súborov	Blokované

Image: Výstupný report so zoznamom blokováných zón pre konkrétneho zákazníka

Date:

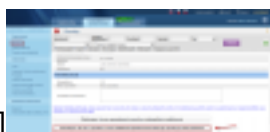
04/06/2012



[1]



[2]



[3]



[4]

Id	Customer	Service	Category	Priority	Status	Created	Updated
1	John Doe	IT Support	Hardware	High	Open	2023-01-01 10:00	2023-01-01 10:00
2	John Doe	IT Support	Software	Medium	Open	2023-01-01 11:00	2023-01-01 11:00
3	John Doe	IT Support	Hardware	Low	Open	2023-01-01 12:00	2023-01-01 12:00
4	John Doe	IT Support	Software	High	Open	2023-01-01 13:00	2023-01-01 13:00
5	John Doe	IT Support	Hardware	Medium	Open	2023-01-01 14:00	2023-01-01 14:00
6	John Doe	IT Support	Software	Low	Open	2023-01-01 15:00	2023-01-01 15:00
7	John Doe	IT Support	Hardware	High	Open	2023-01-01 16:00	2023-01-01 16:00
8	John Doe	IT Support	Software	Medium	Open	2023-01-01 17:00	2023-01-01 17:00
9	John Doe	IT Support	Hardware	Low	Open	2023-01-01 18:00	2023-01-01 18:00
10	John Doe	IT Support	Software	High	Open	2023-01-01 19:00	2023-01-01 19:00

[5]

Links

[1] <https://customermonitor.eu/sites/default/files/blokovanie%20vyhodnocovania%20zon.png>

[2] <https://customermonitor.eu/sites/default/files/blokovanie%20vyhodnocovania%20zon%20pre%20zakaznika.png>

[3] <https://customermonitor.eu/sites/default/files/blokovanie%20zony%20z%20poruchy.png>

[4] <https://customermonitor.eu/sites/default/files/reporty%20o%20blokovanych%20poruchach.png>

[5] <https://customermonitor.eu/sites/default/files/reporty%20o%20blokovanych%20poruchach2.png>