Get to know the individual parts of Customer Monitor, ways of their installation and description of their function.

CM Server (CM portal) **[1]** **-** CM Server internal server section. CM Portal is the user interface.

C-Monitor Windows client **[2]** - client software (agent) for installation on computers with MS Windows

C-Monitor Linux/FreeBSD client **[3]** - client software (agent) for installation on computers with Linux and FreeBSD

C-Monitor (Mac) OS X client **[4]** - client software (agent) for installation on computers with (Mac) OS X

Communication between the CM Server and C-Monitor **[5]** - basic information how the client communicates with the server

Sending of notification messages from C-Monitor **[6]** - information how emails are sent directly from the C-Monitor client (separately from CM Server emails)

HW a SW **[7]**requirements **[7]** - overview of required HW with supported OS for C-Monitor clients and conditions for installation of separate CM Server.

Date:
12/10/2011

Links
[1] https://customermonitor.eu/how-cm-works-0/components-and-architecture-cm/cm-server-cm-portal
[2] https://customermonitor.eu/how-cm-works-0/components-and-architecture-cm/c-monitor-windows-client
[3] https://customermonitor.eu/how-cm-works-0/components-and-architecture-cm/c-monitor-linux-client
[4] https://customermonitor.eu/how-cm-works-0/components-and-architecture-cm/c-monitor-mac-os-x-client
[5] https://customermonitor.eu/how-cm-works-0/components-and-architecture-cm/communication-between-cm-server-and-c-monitor
[6] https://customermonitor.eu/how-cm-works-0/components-and-architecture-cm/sending-notification-messages-c-monitor
[7] https://customermonitor.eu/how-cm-works-0/components-and-architecture-cm/hw-and-sw-operation-requirements