

## "Each chain is as strong as its weakest link. Customer Monitor is new support to your team with multiple effect. Exact tasks and clear responsibility."

CM is an ideal tool to maintain the quality of IT department management. All competencies and information are literally in your pocket. You're able to determine what's working properly and what is not, and why. Changes in the IT department are documented. CM always shows you clear reality without blurring. Move the efficiency of your work to another level.



Perfect overview, clear signals [1]

Certain Backups [2]

Helpdesk and evidence of work [3]

SW licenses and HW inventory without surprises [4]

**Transparent configurations** [5]

Important authority in management of IT department

**Decisions based on facts** [6]

**Safety and transparency** [7]

Date: 12/13/2011External Links: Solutions - Regular maintenance and tasks [8]Solutions - Reports and statistics [9]Solutions -Knowledge management [10]How CM works - Regular maintenance [11]How CM works - Reports [12]



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## Links

[1] https://customermonitor.eu/cm-properties/perfect-overview-clear-signals

- [2] https://customermonitor.eu/cm-properties/certain-backups
- [3] https://customermonitor.eu/cm-properties/helpdesk-and-evidence-work
- [4] https://customermonitor.eu/cm-properties/sw-licenses-and-hw-inventory-without-surprises
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- [13] https://customermonitor.eu/sites/default/files/autorita\_0.png

